INSTRUCTION FOR UNLOCKING A PBZ PKI USB DEVICE

This document describes how to unlock a PBZ PKI USB device.

Figures 1 - 3 show the types of available PBZ PKI USB devices.



Figure 1. eToken NG Flash PBZ USB PKI device



Figure 2. eToken 7300 PBZ **USB PKI device**



Figure 3. eToken 5110 PBZ **USB PKI device**

Unlocking of the PBZ PKI USB device

A PBZ PKI USB device will be locked after an incorrect PIN has been entered 5 times in a row. If the USB device is locked, it has to be unlocked by using the Unlock Code in order to be able to continue using the device. You received the Unlock Code together with the PIN when the certificate was downloaded on your device.

The steps for unlocking the device are as follows:

- Plug in the PBZ USB PKI device in a USB port on your computer.
- Start the SafeNet Authentication Client application right-click on the icon "SafeNet Authentication Client" at the bottom right of the screen, next to the system clock, and choose the option "Tools" (Figure 4)



Figure 4. starting SafeNet Authentication Client - Tools

Click on the icon "Advanced view" (selected i.e. marked on Figure 5).



Figure 5. selecting Advanced view

4. In the window "Advanced view", **choose "PBZ USB PKI device"** on your left and then choose the option "Set Token Password" (marked on Figure 6).



Figure 6. choosing the option "Set Token Password"

- 5. In the window "Administrator Logon", enter the Unlock Code in the field "Administrator Password" and then click on "OK" (Figure 7).
- In the window "Set Password: PBZ USB PKI key", enter a new PIN in the fields "Token Password" and "Confirm Password" (you may also enter the old PIN), and by clicking on "OK", the entered PIN will become active (Figure 8)







Figure 8. screen for entering a new PIN

7. Close the SafeNet Authentication Client Tools application.